

EPO Plan Open Access Automatic Tier 2 Services

What does EPO Open Access mean?

Open Access means, there are a limited number of specialists available or, the service is **not available in the Tier 1 provider network**, therefore members can access the Tier 2 Blue Shield PPO provider network for medical services shown on this list below at a Tier 2 benefit level. No referral is needed.

Below is a list of services and specialist that are considered as Open Access:

Preventive Care	Kidney Transplant
Mental Health and Substance Abuse	Oncology
Transgender services	Pain Management
Acute Rehab	Palliative Care
Allergist	Pediatric - All medical services for patients under the age of 18
Audiology	Rheumatology
Dermatology	Skilled Nursing
DME (Durable Medical Equipment)	Sleep Study
Endocrinology	Neurosurgery
Genetic Testing	
Geriatric Medicine- All medical services for patients age of 65 and over	Orthopedics
Hospice	Thoracic surgery
Infectious Disease	Urgent Care

Please note, the above list is subject to change, so please check the Tier 1 provider directory or call Quantum Health Customer Service at (866)920-1994, before services are rendered.

If a service is not available at a Tier 1 provider and not on this list please complete the referral request form on page 2 for review and approval before receiving a service. Tier 2 benefit level applies.



OPEN ACCESS REFERRAL FORM

Name of Employee (<i>insured</i>)	Member ID
Name of Patient	Patient Date of Birth
PHYSICIAN INFORMATION	
Referring Physician Name	Referring Physician's Tax ID
DIAGNOSIS INFORMATION	
Diagnosis	
Date of Service Start	Date of Service End
Frequency	
Procedure Code(s)	
REFERRING TO:	
Physician Name	Telephone Number
Facility or Group Practice Name	
Authorized Date of Service Start	Authorized Date of Service End

This Authorization shall apply only to the covered individual and only for the authorized period listed above. During the authorized period benefits for the covered individual will be subject to the terms, conditions and limitations contained in the Plan, including deductibles, copayments and coordination of benefits with other coverages, except those consistent with the terms of this administrative determination.

Please send completed forms to Pod32clinicalservice@quantum-health.com